

Limited Warranty

The FPS flat panel speaker transducers are designed and manufactured to the highest quality standards and patented technologies. However, if any problems arise FPS warrants products from faulty workmanship or manufacturing, is free for repair or replacement as specified conditions below.

Who is protected by this warranty?

This warranty is extended only to the original purchaser who has an invoice issued by FPS Inc. Online Store (URL: www.fps.tokyo), and shall not be extended to any other transferee.

What is covered by this warranty?

This warranty is valid from the date of purchase for below:

- 1) Speaker units (Transducer): 2 years
- 2) Enclosures and all other products: 1 year

What is not covered by this warranty?

This warranty will not be applicable in cases other than defects in materials and workmanship at the time of purchase and will not be applicable:

- 1) For damages caused by misuse, abuse, product modification or neglect, improper use.
- 2) For damages caused by any use other than described in the product specifications.
- 3) For damages caused by ultraviolet rays, corrosive gasses (sulfur, chlorine, etc.), sea air and steel dust invasion.
- 4) For damages caused by faulty or unsuitable ancillary equipment.
- 5) For damages caused by accidents, lightning, water, fire heat, war, public disturbance or any other cause beyond the reasonable control of FPS Inc.
- 6) For transducers whose serial number has been altered, deleted, removed or made illegible.
- 7) If repairs or modifications have been executed by an unauthorized person.

Who pays for what?

FPS will pay all labor and material expenses for all repairs covered by the warranty. The customer is responsible for transporting the product for repair or arranging for its transportation and payment of any initial shipping charges. FPS will pay the return shipping

charges if the warranty covers repairs. We will not pay any import fees, duties and taxes of your country.

How to obtain Limited Warranty Service?

If your FPS product needs service or concerns, return product, with proof of purchase from FPS, using the following procedures:

- 1) Contact the FPS distributor you purchased from. (If you bought from FPS Inc. Online Store, visit [www.fps.tokyo] for contact information)
- 2) Our representative will discuss your concerns. If it is found to return the product for repair or replacement, you may be given a Return Merchandise Authorization. You should not return the products without this authorization.
- 3) To validate your warranty, you will need to produce the original sales invoice or other Proof of ownership and date of purchase.
- 4) Label and ship the product, freight prepaid, to the address provided by the FPS contacted person in charge.

Other conditions and rights:

- ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LENGTH OF THIS WARRANTY. ALL FAILURES NOT COVERED UNDER THE WARRANTY WILL BE CHARGED FOR THE REPAIRS AND SHIPPING.
- THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU ALSO MAY HAVE OTHER RIGHTS THAT VARY FROM COUNTRY TO COUNTRY. SOME PLACES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

FPS Inc. & Online Store

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Manufacturer owned online store: www.fps.tokyo

